## STATE OF NEW YORK

706--A

2021-2022 Regular Sessions

## IN ASSEMBLY

## (Prefiled)

January 6, 2021

Introduced by M. of A. L. ROSENTHAL, DINOWITZ, EPSTEIN, SIMON, GLICK, GALEF, J. RIVERA, McMAHON, GOTTFRIED, FRONTUS, ABINANTI, COLTON, WEPRIN -- read once and referred to the Committee on Housing -committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to amend the multiple dwelling law, in relation to the use of electronic or computerized entry systems and the information that may be gathered from such systems

## The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. The multiple dwelling law is amended by adding a new 2 section 50-b to read as follows:

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- § 50-b. Electronic or computerized entry systems. 1. Entry. a. Where a 4 landlord installs or plans to install an electronic or computerized 5 entry system on any entrance from the street, passageway, court, yard, 6 cellar, or other common area of a class A multiple dwelling, such system shall not rely solely on a web-based application to facilitate entrance 8 but shall also include a key fob or key card for tenant use.
- 9 b. Landlords may provide various methods of entry into individual 10 apartments including a mechanical key or an electronic or computerized entry system of a key fob or key card, provided, however that such elec-11 12 tronic or computerized entry system shall not rely solely on a web-based 13 application.
- 14 c. Notwithstanding paragraph a or b of this subdivision, landlords 15 shall provide a mechanical key where requested by the tenant due to a 16 <u>religious preference</u>.
- 17 d. All lawful tenants and occupants shall be provided with a key, key
- 18 fob or key card at no cost to such tenants. The term "occupants" shall
- 19 include children under the age of eighteen who shall be issued a key, 20 key fob or key card if a parent or quardian requests such child be

EXPLANATION -- Matter in italics (underscored) is new; matter in brackets

[-] is old law to be omitted.

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provided with one. Tenants may also receive up to four additional keys, 1 key fobs or key cards at no cost to the tenant for employees or quests. 3 The term "guests" shall include family members and friends who can 4 reasonably be expected to visit on a regular basis or visit as needed to 5 care for the tenant or the apartment if the tenant is away. Employees, 6 including contractors, professional caregivers or other services provid-7 ers, may have an expiration date placed on their key, key card or key 8 fob, which may be extended upon the tenant's or occupant's request. 9 Tenants may request a new or replacement key, key fob or key card at any 10 time throughout the course of the tenancy. The landlord or his or her agent shall provide the first replacement key, key fob or key card to 11 the tenant free of charge. The cost of second and subsequent replacement 12 13 cards shall not be more than what the landlord paid for the replacement 14 up to and not exceeding twenty-five dollars.

- e. The landlord shall not set limits on the number of keys, key fobs or key cards a lawful tenant or occupant may request.
- f. Any door that has an electronic or computerized entry system shall have backup battery power to ensure that the entry system continues to operate during a power outage. A landlord, or his or her agent, shall routinely inspect the backup battery power and shall replace according to system specifications. Owners or their agents shall provide lawful tenants and occupants with information about whom to contact in the event that the tenant, occupant or the tenant's or occupant's children, guests or employees become locked out.
- 2. Notice. Landlords or their agents shall provide notice to a tenant at the time the tenant signs the lease, or when the electronic or computerized entry system is installed, of the provisions of subdivision one of this section.
- 3. Data collection. a. If an electronic and/or computerized entry system is utilized to gain entrance to a class A multiple dwelling, the only information gathered by any electronic and/or computerized entry system shall be limited to the lessee or tenant's name and apartment number, and the preferred method of contact for such lessee or tenant. For electronic and computerized entry systems that rely on the collection of biometric data and which have already been installed at the time this section shall have become law, a biometric identifier may be collected pursuant to this section in order to register a lessee or tenant for an electronic and/or computerized entry system. No new electronic and/or computerized entry systems that rely on the collection of biometric data shall be installed in class A multiple dwellings for three years after the effective date of this section.
- (i) The owner of the multiple dwelling may collect only the minimum 43 data required by the technology used in the electronic and/or computerized entry system to effectuate such entrance and protect the privacy of such tenants.
- 46 (ii) The owner or agent of the owner shall not request or retain, in 47 any form, the social security number of any tenant or occupant as a 48 condition of use of the electronic or computerized entry system.
- (iii) The owner or agent of the owner may record each time a key, key card or key fob is used to enter the building, but shall not record any 50 51 departures.
- (iv) A copy of such data may be retained for reference at the point of 52 authentication by the electronic and/or computerized entry system. Such 53 reference data may be retained only for tenants or those authorized by 54 55 the tenant.

1 (v) The owner of the multiple dwelling shall destroy the electronic,
2 physical, and/or computerized data collected, except for reference data,
3 within a reasonable time, but not later than thirty days after the date
4 collected.

- (vi) Reference data for a tenant or those authorized by a tenant shall be destroyed within thirty days of (1) the tenant permanently vacating the dwelling, or (2) a request by the tenant to withdraw authorization for those previously authorized by the tenant.
- 9 <u>b. (i) For the purposes of this section, "biometric identifier" means</u>
  10 <u>a retina or iris scan, fingerprint, voiceprint, or record of hand, face</u>
  11 geometry or other similar feature.
  - (ii) An entity may not capture a biometric identifier of an individual to gain entrance to a class A multiple dwelling unless the person is a tenant or person authorized by the tenant, and informs the individual before capturing the biometric identifier; and receives their express consent to capture the biometric identifier.
- 17 <u>(iii) Any entity that possesses a biometric identifier of an individ-</u>
  18 <u>ual that is captured to gain entrance to a class A multiple dwelling:</u>
  - (1) May not sell, lease or otherwise disclose the biometric identifier to another person unless pursuant to a grand jury subpoena or court ordered warrant, subpoena, or other authorized court ordered process.
  - (2) Shall store, transmit and protect from disclosure the biometric identifier using reasonable care and in a manner that is the same as or more protective than the manner in which the person stores, transmits and protects confidential information the person possesses; and
  - (3) Shall destroy the biometric identifier within a reasonable time, but not later than forty-eight hours after the date collected, except for reference data. If any prohibited information is collected, such as the likeness of a minor or a non-tenant, the information shall be destroyed immediately.
  - c. The owner of the multiple dwelling, or the managing agent, must develop written procedures which describe the process used to add persons authorized by the tenant to electronic and/or computerized entry systems on a temporary or permanent basis, such as visitors, children, their employees, and caregivers to such building.
  - (i) The procedures must clearly establish the owner's retention schedule and quidelines for permanently destroying the data collected.
  - (ii) The procedures cannot limit time or place of entrance by such people authorized by the tenant.
  - 4. Prohibitions. a. No form of location tracking, including but not limited to satellite location based services, shall be included in any equipment, key, or software provided to tenants or guests as part of an electronic and/or computerized entry system.
  - b. It shall be prohibited to collect through an electronic and/or computerized entry system the likeness of a minor occupant, information on the relationship status of tenants, lessees and/or guests, the frequency of the use of the electronic and/or computerized entry system by a lessee, tenant or guest, or the frequency, time and use of guest access codes.
- c. Information that is acquired via the use of an electronic and/or computerized entry system shall not be used for any purposes other than monitoring building entrances and shall not be used as the basis or support for an action to evict a lessee or tenant, or an administrative hearing seeking a change in regulatory coverage for an individual or unit. However, a tenant may authorize their information to be used by a third party, but such a request must clearly state who will have access

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to such information, for what purpose it will be used, and the privacy 1 policies which will protect their information. Under no circumstances 3 may a lease or a renewal be contingent upon authorizing such use. Electronic and/or computerized systems may use third-party services to the 4 5 extent required to maintain and operate system infrastructure, including 6 cloud-based hosting and storage. The provider or providers of third-par-7 ty infrastructure services must meet or exceed the privacy protections 8 set forth in this section and will be subject to the same liability for 9 breach of any of the requirements of this section.

- d. Information and data collected shall not be made available to any third party, unless authorized as described above, including but not limited to law enforcement, except upon a grand jury subpoena or a court ordered warrant, subpoena, or other authorized court ordered process.
- 5. Storage of information. Any information or data collected shall be stored in a secure manner to prevent unauthorized access by both employees and contractors and those unaffiliated with the landlord or their agents, except as otherwise provided in this section. Future or continuing tenancy shall not be conditioned upon consenting to the use of an electronic and/or computerized entry system.
- 6. Software issues. Whenever a company that produces, makes available or installs electronic or computerized entry systems discovers privacy concerns or other vulnerability in their software, such company shall notify customers of such vulnerability within a reasonable time of discovery but no later than twenty-four hours after discovery and shall update the software and take any other action as may be necessary to repair the vulnerability within a reasonable time, but not longer than thirty days after discovery. Smart access systems and vendors shall implement and maintain reasonable security procedures and practices appropriate to the nature of the information collected. In the event that a security vulnerability that pertains to the embedded software or firmware on the smart access systems is discovered, smart access systems and their vendors shall:
- 33 <u>a. be able to create updates to the firmware to correct the vulner-</u> 34 <u>abilities;</u>
- b. contractually commit to customers that the smart access system or vendor will create updates to the embedded software or firmware to remedy the vulnerabilities; and
  - c. make such security-related software or firmware updates available for free to customers for the duration of the contract between smart access buildings and smart access systems.
- 7. Waiver of rights; void. Any agreement by a lessee or tenant of a dwelling waiving or modifying his or her rights as set forth in this section shall be void as contrary to public policy.
- 8. Penalties. (a) A person who violates this section is subject to a civil penalty of not more than five thousand dollars for each violation.

  The attorney general may bring an action to recover the civil penalty.

  An individual injured by a violation of this section may bring an action to recover damages. A court may also award attorneys' fees to a prevailing plaintiff.
- 50 (b) Where a landlord or his or her agent uses an electronic or comput-51 erized entry system to harass or otherwise deprive a tenant of any 52 rights available under law, such landlord or agent shall be subject to a 53 civil penalty of ten thousand dollars for each violation.
- 54 <u>(c) For purposes of this subdivision, each day the violation occurs</u>
  55 <u>shall be considered a separate violation.</u>

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9. Rent regulated dwellings. Installation of an electronic or computerized entry system pursuant to this section in a rent regulated dwelling shall constitute a modification of services requiring the landlord of such dwelling or his or her agent to apply to the division of housing and community renewal for approval before performing such installation. Such installation shall not qualify as a basis for rent reduction.

- 10. Exemptions. a. Nothing herein shall apply to multiple dwellings owned or managed by an entity subject to 42 U.S.C. § 1437 et seq., or any of its subsidiaries.
- b. Nothing in this section shall limit the authority of the division of housing and community renewal to impose additional requirements 11 regarding electronic or computerized entry systems installed in multiple dwellings for which the division is required to approve substitutions or modifications of services.
- 15 § 2. Severability. If any provision of this act, or any application of 16 any provision of this act, is held to be invalid, that shall not affect 17 the validity or effectiveness of any other provision of this act, or of any other application of any provision of this act, which can be given 18 effect without that provision or application; and to that end, the 19 provisions and applications of this act are severable. 20
  - § 3. This act shall take effect immediately.